

Canadian Association of Insurance Women 43rd Annual Meeting and Convention

Hosted by: **Toronto Insurance Women's Association**
June 3 – 7 2009

Journey To Toronto



One City, Many Nations



Please make room reservations direct with the Delta Chelsea Hotel

Delta Chelsea Hotel
33 Gerrard Street West,
Toronto, ON M5G 1Z4
Tel: 416.595.1975 / Fax: 416.585.4375
Toll free: 1.800.243.5732
Website: www.deltahotels.com
On-Line Registration: <http://www.deltachelsea.com/gjaciw3>

Room rates (plus 14% tax):

Premier Room: \$189. (single or double occupancy)
Signature Club Room: \$274.
Triple occupancy: \$20 additional /person per night

When booking, please refer to: **Group Code GJACIW3**

Check-in time: 3:00pm Check-out time: 12:00 noon

Please note: Deadline for reservations at group rates is **May 4, 2009**



PREMIER ROOMS

Newly renovated accommodation approximately 275 square feet equipped with one queen, one king or two double beds. Featuring the Delta "Sanctuary Bed" with luxurious pillow top mattress, white striped bedding, plush duvet, designer cummerbund and accent pillow. Work desk, guaranteed access to high speed internet for \$11.95 per day, ergonomic desk chair, iron and ironing board, coffee/tea maker, bathrobe, hairdryer, curved shower rods with waffle shower curtains. Many rooms have balcony access.



SIGNATURE CLUB ROOM

Newly renovated accommodation with approximately 315 square feet and equipped with one king bed. Featuring modern and stylish residential furnishings, designer fabrics, black & white artwork and 32" flat screen LCD TV. All rooms feature the Delta "Sanctuary Bed" with luxurious pillow top mattress, white striped bedding, plush duvet, designer cummerbund and accent pillow. Work desk, free high speed Internet, Ipod docking clock radio and cordless phone. Iron and ironing board, coffee/tea maker, two bottles of water, bathrobes, hairdryer, curved shower rods with waffle shower curtains. Exclusive access to the Signature Club lounge including complimentary continental breakfast, evening hors d'oeuvres and wireless internet. All rooms have balcony access.

**The maximum occupancy of all Signature Club rooms is two people (adults-only). This ensures that our commitment to exceptional service is maintained for all of our guests staying in Signature Club rooms.*

1277 Yorkmills Rd. ♦ P.O. Box 33536 ♦ North York, ON ♦ M3A 3R5

Photo By:
<http://www.hanifworld.com/>

Email:
tiwaconvention@sympatico.ca

Web Site:
www.tiwa.org

Canadian Association of Insurance Women 43rd Annual Meeting and Convention

Hosted by: **Toronto Insurance Women's Association**
June 3 – 7 2009



RESTAURANTS AND DINING

b33 Bistro

Bb33 is both a bistro and brasserie in one dynamic setting; each offering its own unique dining experience.

The brasserie allows guests to choose from elaborate buffets or from a creative à la-carte menu at breakfast, lunch and dinner. This upscale yet relaxed atmosphere features a selection of hearty salads, Canadian cheese and mouth-watering entrées including roast beef and fresh Maritime seafood.

The bistro is a showcase of Executive Chef Gino Guercio's talents as he prepares contemporary Canadian cuisine using only the freshest ingredients from across the country. Join us for succulent seasonal dishes in an intimate and elegant atmosphere.

Market Garden

Our bustling market-style food emporium features chefs who prepare hot and cold entrées right before your eyes. Prepare your own salad or try the chefs' homemade soups and sandwiches. At the bakery, you can find gourmet pizzas or freshly baked delicacies that are perfect with a specialty coffee from the Coffee & Tea Emporium. Dine in our restaurant, seasonal outdoor patio or enjoy the convenience of take-out.

Monarchs

Monarchs is home to delicious pub fare and one of the city's most extensive selections of domestic and international premium ales. Sit back and catch the latest sporting action on our big screen TV or dance the night away to the music of our live DJ. Monarchs Pub is the place to be for the ultimate happy hour or late-night gathering.

Elm Street Lounge

Relax over a premium cocktail or specialty martini and watch the world go by from our lobby lounge. At lunch, enjoy a selection of à la-carte items or our authentic curry buffet. (Available Monday to Friday).

Deck 27

The 27th floor offers a view of Toronto's skyline that is incredible by day and romantic by night. It's the perfect place to enjoy our continental breakfast or an evening drink. Come toast the top of the town!

In-Room Dining

Relax and enjoy an intimate dining experience in the comfort and privacy of your own room. Whether it's a full meal or light snack, our extensive menu offers breakfast, lunch and dinner items that will satisfy any hunger. A full wine list is also available.

A special children's menu is also available with family favorites including grilled cheese sandwiches, chicken fingers and pizza.

1277 Yorkmills Rd. ♦ P.O. Box 33536 ♦ North York, ON ♦ M3A 3R5

Photo By:
<http://www.hanifworld.com/>

Email:
tiwaconvention@sympatico.ca

Web Site:
www.tiwa.org

Canadian Association of Insurance Women 43rd Annual Meeting and Convention

Hosted by: **Toronto Insurance Women's Association**
June 3 – 7 2009



RECREATION AND SERVICES

Deck 27 Health Club

It's easy to maintain your fitness routine while staying at the Delta Chelsea. Our health club gives you unlimited access to cardio and weight training equipment while enjoying a panoramic view of downtown Toronto. Exclusive to guests 19 and older. The Deck 27 adults-only recreation area offers:

- Free weights, six lifecycles, two liferowers, seven treadmills, four lifesteps, one free runner, two elliptical, eight strength pieces and Universal machines
- Towels, change rooms, saunas, showers and lockers
- Outdoor sundeck

Deck 27 Pool

Guests can relax and unwind in the adults-only heated indoor pool and whirlpool. Exclusive to guests 19 and older.

Hours for Health Club & Pool*

Monday to Friday: 6:00 a.m. - midnight

Saturday & Sunday: 6:30 a.m. - midnight

* Hours subject to change throughout the year and holiday season.

Family Fun Zone and Family Pool

For families, our second floor recreation area features a family pool with and a four-storey indoor waterslide, the 'Corkscrew.' Children can also improve their swimming skills with the parent-directed Delta Dolphin Swim Program. The Family Fun Zone also has a whirlpool and sauna, as well as the Starcade Games Room and the Children's Creative Centre.

Business Centre

The Business Club is open to all registered guests of the Delta Chelsea. Put the finishing touches on your proposal in our modern workspace, complete with complimentary coffee and tea station. The Business Club features:

- Discussion tables/booths
- On-site computer rental with high-speed Internet and e-mail access
- In-house audio-visual agency for presentation requirements
- Worldwide courier services
- Flight confirmation
- Handle reservations (for meetings between two to eight people)

Hours*

Monday to Friday: 7:00 a.m. - 8:00 p.m.

Saturday: 8:00 a.m. - 4:00 p.m.

1277 Yorkmills Rd. ♦ P.O. Box 33536 ♦ North York, ON ♦ M3A 3R5

Photo By:
<http://www.hanifworld.com/>

Email:
tiwaconvention@sympatico.ca

Web Site:
www.tiwa.org

Canadian Association of Insurance Women 43rd Annual Meeting and Convention

Hosted by: **Toronto Insurance Women's Association**
June 3 – 7 2009



Sunday: 10:00 a.m. - 6: 00 p.m.

* Hours subject to change throughout the year and holiday season.

Services

Language Translation

We maintain a list of Delta Chelsea employees who speak different languages. Members of our staff are available to assist hotel guests who require translation services.

Parking

Self-parking - \$23 per night plus taxes
Valet parking - \$29 per night plus taxes

In & out parking privileges are provided for registered guests.

Dry Cleaning and Laundry Services

Overnight laundry and dry cleaning services available

Laundry Facilities

The hotel has self-service, coin operated laundry facilities available (\$2.00 wash & \$2.00 dry from 7:00 a.m. to midnight). Laundry soap, fabric softener and laundry detergent are available for purchase.

Wireless Internet Service

Complimentary wireless Internet service is now available in the hotel lobby, Signature Club, Monarchs Pub, Market Garden, and Elm Street lounge.

Lost and Found

Please visit www.deltachelsea.ca/lostfound and complete an online form.

Pet Policy

We know how hard it is to leave a pet behind. Now, you don't have to. Delta Hotels is pleased to welcome you and your pet. When traveling with your pet, we want to ensure a safe and comfortable stay for you and your fellow guests.

1277 Yorkmills Rd. ♦ P.O. Box 33536 ♦ North York, ON ♦ M3A 3R5

Photo By:
<http://www.hanifworld.com/>

Email:
tiwaconvention@sympatico.ca

Web Site:
www.tiwa.org